North East Salary Survey 2014
What are you worth?

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## Introduction

Welcome to the 2014 edition of the Nigel Wright Recruitment North East Salary Survey. As a company that is at the core of recruitment in the region, it is essential that we acknowledge market movements and understand the effects these changes have on employment and the overall business environment. Due to the effect that these fluctuations will ultimately have on any company's recruitment strategy, we see it as essential to provide our clients with the most up-to-date information available.

The information in this survey has been gathered from over 1000 respondents who completed our online survey in the last quarter of 2013/2014, as well as data from our own extensive database of candidates. This provides us with a large data-set allowing us to understand in more depth the average salary and the type of benefits people receive within the North East. Other factors include what benefits people see as an important part of their remuneration package and the reasons why people move jobs internally or externally, as well as the methods that they utilise to search for a new job. We hope that the results presented within the general overview and discipline specific information will be of interest.

For further information and advice please contact one of our consultants specialising in your specific discipline on 01912220770.

## About Nigel Wright Recruitment

Since its formation in the 1980s, Nigel Wright has become a leading name in the recruitment industry across Europe.

Nigel Wright specialise in a range of industry sectors and professionally qualified disciplines and can provide search, selection and database solutions to meet your recruitment needs, nationally and internationally. The teams are able to handle executive and senior management roles through to junior and entry level for permanent, temporary, interim and contract roles. Across the UK and Internationally, Nigel Wright is now regarded as a leading Consumer industry recruitment specialist. We also serve the following key industry sectors: Industrial and Manufacturing, Business and Professional
services, Public Sector, Scientific and Digital and Creative and cover the following disciplines; sales, marketing, operations, finance and accountancy, information technology, human resources and executive search. Nigel Wright's specialist consultants are committed to delivering a quality service; most have an industry background and will have experience of dealing with key companies in your sector. This depth of knowledge and expertise ensures that the professional and unique service offered to our clients and candidates is second to none.

## Contents

1. Executive summary ..... 03
2. Non-monetary indicators ..... 08
2.1 Weekly hours worked by sector ..... 08
2.2 Job satisfaction by job level ..... 09
2.3 Job satisfaction by discipline ..... 10
2.4 Job satisfaction by gender ..... 11
2.5 Factors influencing a change of roles ..... 12
2.6 Methods used to search for a new role ..... 13
3. Salary, benefits and bonuses ..... 14
3.1 Basic salary $(£)$ excluding benefits or bonus by type of employment ..... 15
3.2 Basic daily rate ( $£$ ) non permanent employment ..... 16
3.3 Basic salary ( $£$ ) excluding benefits or bonus by generic job title ..... 17
3.4 Basic salary $(£)$ excluding benefits or bonuses by generic job title and gender ..... 18
3.5 Average percentage of salary increase received and expected by generic job title ..... 19
3.6 Importance of benefits as part of a remuneration package ..... 20
3.7 Importance of benefits as part of a remuneration package by gender ..... 21
4. Analysis of salaries in relation to discipline ..... 22
4.1 Executive/Board level ..... 23
4.2 Finance and Accountancy ..... 26
4.3 Human Resources ..... 27
4.4 Information Technology ..... 28
4.5 Manufacturing ..... 29
4.6 Supply Chain ..... 30
4.7 Engineering ..... 31
4.8 Marketing ..... 32
4.9 Sales ..... 33
5. Contact details ..... 34

# 1. Executive summary 

Respondent's Profile



Male: 71\%


Female: 29\%

Average age: 43


94\%
Work in full time employment


77\%
Are educated to degree level or above


34\%
Hold a professional qualification such as CIM, IPD, and ACA etc

## Company And Employee Profile

The majority of respondents ( $63 \%$ ) are employed by companies or organisations with less than 1000 employees. $19 \%$ work for companies and/or organisations with more than 5000 employees.
$41 \%$ are employed by companies or organisations with a turnover greater than $£ 40$ million. $20 \%$ work for companies or organisations with a turnover in excess of $£ 500$ million.

In the main, respondents work in the industrial and manufacturing (40\%) and business support and professional services (37\%) sectors. Followed by the public sector (15\%) and consumer (8\%).

## Work History And Job Satisfaction

$39 \%$ of respondents have worked for their current employer between 1 and 5 years. $9 \%$ have been with the same company for more than 10 years and $18 \%$ less than twelve months.

The majority (46\%) of respondents have been in their current role for less than two years. 27\% have been fulfilling the same role for more than five years while $22 \%$ have been in their role for less than 12 months.

On average, respondents work 43 hours per week.
The majority of respondents were either satisfied (29\%) or moderately satisfied (30\%) with their current job. Only $16 \%$ described themselves are very satisfied with $7 \%$ feeling very dissatisfied.

## Basic Salary, Excluding Benefits And Bonuses

The average salary, excluding benefits and bonuses, received by those in permanent employment is $£ 51,000$.

Consumer sector salaries were generally higher with an average of $£ 62,000$ followed by salaries in the Industrial \& Manufacturing sector at $£ 53,000$.

The average public sector salary was $£ 47,000$ while in the business support and professional services sector the average salary was also $£ 47,000$.

On average there was a $11 \%$ difference between male and female salaries with men receiving, on average, $£ 52,000$ with woman receiving $£ 47,000$.

The majority of respondents were either satisfied (26\%) or moderately satisfied (39\%) with their current remuneration. Only $7 \%$ claimed to be very satisfied while $10 \%$ indicated they are very dissatisfied.

## Salary increase received and expected

As part of their last salary review respondents received, on average, a $2.5 \%$ increase.
Overall, respondents were expecting slightly more in their next salary review, with the average increase expected, rising to $3 \%$.

## Job Seeking And Job Changing

$68 \%$ of respondents in permanent employment would use Nigel Wright Recruitment's website to search for a new job.

This was followed by other recruitment consultancies (43\%) and direct approaches to employers (48\%).

41\% use online job boards while 30\% use social networking sites.
Respondents in non permanent employment rely more on online job boards (50\%).
Nigel Wright Recruitment's website (59\%) as well as other recruitment consultancies (50\%) and direct approaches (37\%), were also important.

Increased remuneration, promotion and new challenges would be the most important factors for respondents, when looking to change career.

## Benefits

$72 \%$ of respondents receive some form of company benefit or bonus as part of their remuneration package.

## Pension

33\% have held their company pension fund for up to three years, with employers contributing 7\% on average, and respondents personally contributing $5 \%$.

## Car allowance or loan

$48 \%$ of respondents are entitled to a car allowance or loan, with an average value of $£ 4000$.

## Childcare allowance

$69 \%$ of respondents are entitled to a childcare allowance, however only $8 \%$ claim it. The average being $£ 1200$ per year.

## Annual leave

The majority of respondents (52\%) are entitled to between 21 and 25 days of leave per year. 42\% take more than 25 days leave every year.

## Healthcare

$61 \%$ of respondents are entitled to healthcare with $52 \%$ receiving cover for both themselves and family members.

## Importance of benefits

Respondents felt that the three most important employer benefits as part of a remuneration package were an employer contributory pension (54\%), holiday entitlement (48\%) and flexible working (48\%). A personal bonus (44\%) was also rated highly.

## Bonus

$23 \%$ of respondents receive both a company and personal bonus. $2 \%$ of those also receive a guaranteed bonus

## Guaranteed bonus

$5 \%$ of respondents overall receive a guaranteed bonus as part of their remuneration package, the average being $5 \%$.

## Company performance related bonus

$46 \%$ of respondents receive a company performance related bonus as part of their remuneration package, the average being $8 \%$.

## Personal performance related bonus

$31 \%$ of respondents receive a personal performance related bonus as part of their remuneration package, the average being 9\%.

## 2. Non-monetary indicators

### 2.1 Weekly hours worked by sector

This section presents information from respondents from all disciplines and levels, on their working hours, levels of satisfaction and the factors that motivate them to change roles.
2.1 - Average number of hours worked per week


On average, respondents work 43 hours per week. Thirty four per cent of respondents work between 41-50 hours per week and a further 11\% work between $51-60$ hours per week. On average, employees in the consumer and industrial and manufacturing and sectors work slightly longer hours per week.

### 2.2 Job satisfaction by job level

Respondents were asked to rate their level of job satisfaction on the following five-point scale:
1 = very dissatisfied
2 = moderately dissatisfied
3 = satisfied
4 = moderately satisfied
5 = very satisfied.


The results show a fairly satisfied workforce in the UK overall. Although there are variations between the strength of respondents' satisfaction, over $74 \%$ of respondents at each level of their organisations rated themselves as being between satisfied and very satisfied.

### 2.3 Job satisfaction by discipline

Respondents were asked to rate their level of job satisfaction on the following five-point scale:
1 = very dissatisfied
$\mathbf{2}$ = moderately dissatisfied
3 = satisfied
4 = moderately satisfied
5 = very satisfied

## Executive = Board level

Commercial = Sales, Marketing \& Business Development
Operations = Engineering, Supply Chain \& Manufacturing
Support Services $=$ HR, IT \& Finance
2.3 - Job satisfaction by discipline


Level of satisfaction

Below executive level, those working in commercial roles are the least satisfied. Sales and marketing professionals, on average, were between $5-11 \%$ less satisfied, on average, than those working in either operations or support services.

### 2.4 Job satisfaction by gender

Respondents were asked to rate their level of job satisfaction on the following five-point scale:
1 = very dissatisfied
$\mathbf{2}=$ moderately dissatisfied
3 = satisfied
4 = moderately satisfied
5 = very satisfied


## Level of satisfaction

The results show that woman are more satisfied in their current job than men, with $80 \%$ of women rating themselves satisfied to very satisfied, compared with $72 \%$ of men.

### 2.5 Factors influencing a change of roles

## 2.5 - Factors influencing a change of roles



Respondents were asked to select the top three factors that would motivate them to change jobs, both within their current company (internally) and to another organisation (externally). It is perhaps no surprise that the three most popular influencing factors are quite closely linked - one leading to the other in most cases. These were increased remuneration, new challenges and promotion.

### 2.6 Methods used to search for a new role

## 2.6 - Methods used to search for a new role



Respondents were asked to select all methods that they would utilise when looking for a new role. As the respondents surveyed were mainly people already known to Nigel Wright Recruitment, it is no surprise that within the top three methods were our website and using a recruitment consultancy. Social networking is also an increasingly important method for job seekers. Using Social Networking sites to identify job opportunities now surpasses the use of traditional media such as newspapers and magazines.

North East Salary Survey 2014

## 3. Salary, benefits and bonuses

### 3.1 Basic salary ( $£$ ) excluding benefits or bonus by type of employment

This section presents information from respondents from all disciplines and levels on their salary, benefits and bonuses.
3.1 - Basic salary ( $£$ ) excluding benefits or bonus by type of employment


The average salary, excluding benefits and bonuses, received by all respondents, is $£ 52,000$. For respondents in permanent employment, the average salary was $£ 51,000$, while those in non permanent employment (temporary, interim or contact) receive $£ 57,000$.

### 3.2 Basic daily rate ( $£$ ) non permanent employment



Daily Rate ( $£$ )

The average basic daily rate for respondents working in non permanent employment is $£ 290$. Interim candidates ( $£ 360$ ) on average tend to earn more followed by contractors ( $£ 290$ ) and temps ( $£ 130$ ). Nigel Wright Recruitment interim candidates are typically IT executives or CEOs of SMEs. Our temp candidates, in the main, are HR, Sales and Marketing professionals whereas our contractors tend to work in Finance, IT and Operations across all levels.

### 3.3 Basic salary (£) excluding benefits or bonus by generic job title

3.3 - Basic salary ( $£$ ) excluding benefits or bonus by generic job title


These results highlight the differences in salaries received by respondents fulfilling different, generic roles, within their companies and/or organisations. A more detailed analysis of job titles in relation to function start at page 22. The average CEO salary was $£ 165,000$ followed by Managing Directors at $£ 103,000$. On average, Directors are earning $£ 82,000$ whereas functional Heads or Controllers earn $£ 56,000$. Senior Managers earn on average, $£ 55,000$ compared to Managers who earn $£ 43,000$. As part of the survey, each respondent was asked to select the job title closest to their own. These results, therefore, should only be used as a guide.

### 3.4 Basic salary ( $£$ ) excluding benefits or bonuses by generic job title and gender



The majority ( $71 \%$ ) of respondents are male and this should be taken into consideration when assessing these results. The results do highlight, however, an enduring pay gap between men and woman. There was a significant difference between male and female salaries with men receiving, on average, $£ 52,000$ with women receiving $£ 47,000$. The difference is particularly apparent at the executive level, where the pay gap between men and woman tends to be higher.

### 3.5 Average percentage of salary increase received and expected by generic job title

3.5 - Average percentage of salary increase received and expected by generic job title

RECEIVED EXPECTED


As part of their last salary review respondents received, on average, a $2.5 \%$ increase. Overall, respondents were expecting slightly more in their next salary review, with the average increase expected at $3 \%$. The majority ( $61 \%$ ) of respondents received between $1 \%$ and $5 \%$ in their last review and $69 \%$ expect to receive between $1 \%$ and $5 \%$ in their next review.

### 3.6 Importance of benefits as part of a remuneration package

3.6 - Importance of benefits as part of a remuneration package

$72 \%$ of respondents receive some form of company benefit or bonus as part of their remuneration package. Respondents felt that the three most important employer benefits as part of a remuneration package were an employer contributory pension (57\%), holiday entitlement (50\%) and Flexible working (49\%). Child care (2\%) and career breaks (4\%) were considered the least important benefits.

### 3.7 Importance of benefits as part of a remuneration package by gender



For men and woman an Employer contributory pension is considered almost equally important to an overall remuneration package. Men tend to value share options and a company car as important factors in their overall benefits package. Women tend to value flexible working and holidays as important factors in their overall benefits package.

North East Salary Survey 2014
4. Analysis of salaries
in relation to discipline

### 4.1 Executive/Board level

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| CEO | $£ 100,000-£ 180,000+$ | $£ 165,000$ |
| COO/Managing Director | $£ 80,000-£ 120,000+$ | $£ 103,000$ |
| Non Executive Director | $£ 5,000-£ 25,000+$ | $£ 12,000$ |



Salary ranges are broad and reflect the wide range of companies within the North East. These results should therefore only be used as a guide. For further information on your recruitment needs or on a particular role within this discipline, please contact one of our consultants on 01912220770.

## Basic salary, excluding benefits

The average basic salary, excluding benefits, at executive/board level is $£ 105,000$ with the average daily rate for a non permanent executive, $£ 510$.

64\% of respondents are either satisfied or moderately satisfied with their current remuneration. $24 \%$ are very satisfied and less than 6\% of respondents are very dissatisfied.

## Salary increase received and expected

$54 \%$ of respondents at executive and board level received between a $1 \%$ and $5 \%$ increase in their last salary review. $70 \%$ were expecting to receive the same percentage value as part of their next review.

## Benefits

At executive and board level, $85 \%$ of respondents receive some form of company benefit or bonus as part of their remuneration package.

## Car allowance

$82 \%$ of respondents at executive and board level are entitled to a car allowance or loan. The majority of those ( $58 \%$ ) receive between $£ 6,000$ and $£ 15,000$ with $10 \%$ receiving more than £20,000.

## Childcare allowance

$71 \%$ of executive and board level respondents are entitled to a childcare allowance of which only $3 \%$ actually claim it.

## Annual leave

$42 \%$ of executive and board level respondents take between 21 and 25 days leave per year. 54\% take more than 25 days.

## Healthcare

$72 \%$ of executive and board level respondents are entitled to a healthcare allowance of which $62 \%$ have cover that includes themselves and family members.

## Pension

$93 \%$ of executive and board level respondents are entitled to an employer pension fund. $23 \%$ have been paying into the fund for up to five years, with $7 \%$ for less than a year. $41 \%$ receive over $7 \%$ contributions from their employer. $18 \%$ receive in excess of an $11 \%$ contribution for their employer.

Typically, executive and board level respondents will contribute between $4 \%$ and $8 \%$ into their company pension fund; with 5\% contributing over 9\%.

## Bonuses

## Guaranteed bonus

$3 \%$ of respondents at executive and board level receive a guaranteed bonus, all between 1-5\%.

## Company performance related bonus

$68 \%$ of respondents at executive and board level receive a company performance related bonus.
$17 \%$ received between $21 \%$ and $40 \%$ in their last bonus and $21 \%$ are expecting to receive between
$21 \%$ and $40 \%$ in their next bonus.

## Personal performance related bonus

$38 \%$ of respondents at executive and board level receive a personal performance related bonus. $23 \%$ received between $6 \%$ and $10 \%$ in their last bonus and $23 \%$ are expecting to receive between $11 \%$ and $20 \%$ in their next bonus.

## Views

## Skills shortages

At executive and board level, respondents highlighted that commercial acumen (50\%), having the right personality (44\%) and communication skills (38\%) were the three key attributes that people often lack at the top

## Qualities required to be successful

To be successful at executive and board level, in the main, respondents indicated that a mix of good communication skills ( $88 \%$ ), being confident and self assured (71\%) and having professional knowledge (67\%) were essential.

## Importance of benefits

Respondents at executive and board level considered an employer contributory pension (50\%), personal performance related bonus (41\%) and holiday entitlement (38\%) to be the three most important benefits

### 4.2 Finance and Accountancy

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Finance Director | $£ 40,000-£ 100,000+$ | $£ 82,000$ |
| Head Of Finance/Controller | $£ 50,000-£ 80,000+$ | $£ 57,000$ |
| Finance Manager | $£ 45,000-£ 80,000$ | $£ 49,000$ |
| Financial Accountant | $£ 35,000-£ 40,000$ | $£ 39,000$ |
| Management Accountant | $£ 32,000-£ 40,000$ | $£ 37,000$ |
| Financial Analyst | $£ 30,000-£ 40,000$ | $£ 36,000$ |
| Accountant/Finance Assistant | $£ 25,000-£ 30,000$ | $£ 28,500$ |
| Payroll Manager/Supervisor | $£ 20,000-£ 30,000$ | $£ 26,500$ |



Salary ranges are broad and reflect the wide range of companies within the North East. These results should therefore only be used as a guide. For further information on your recruitment needs or on a particular role within this discipline, please contact one of our consultants on 01912220770.

### 4.3 Human Resources

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| HR Director | $£ 55,000-£ 100,000+$ | $£ 75,000$ |
| Head of HR | $£ 45,000-£ 90,000$ | $£ 57,000$ |
| HR Business Partner | $£ 30,000-£ 50,000$ | $£ 46,000$ |
| HR Manager | $£ 20,000-£ 70,000$ | $£ 41,000$ |
| HR Advisor | $£ 25,000-£ 40,000$ | $£ 29,500$ |
| HR Officer | $£ 20,000-£ 50,000$ | $£ 27,500$ |
| HR Assistant | $£ 18,000-£ 30,000$ | $£ 22,500$ |
| HR Administrator | $£ 18,000-£ 40,000$ | $£ 20,500$ |



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### 4.4 Information Technology

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| IT Director | $£ 65,000-£ 130,000$ | $£ 100,000$ |
| Head of IS | $£ 50,000-£ 100,000$ | $£ 82,000$ |
| Programme Manager | $£ 50,000-£ 80,000$ | $£ 70,000$ |
| Lead Developer | $£ 30,000-£ 90,000$ | $£ 48,000$ |
| Business Analyst | $£ 28,000-£ 60,000$ | $£ 48,000$ |
| IT Project Manager | $£ 30,000-£ 80,000$ | $£ 45,000$ |
| IT Manager | $£ 30,000-£ 80,000$ | $£ 45,000$ |
| Network Manager | $£ 33,000-£ 52,000$ | $£ 43,000$ |
| Software Engineer | $£ 20,000-£ 50,000$ | $£ 37,000$ |
| Developer | $£ 25,000-£ 60,000$ | $£ 37,000$ |
| Web Developer | $£ 24,000-£ 35,000$ | $£ 32,000$ |
| Network Engineer | $£ 25,000-£ 40,000$ | $£ 30,000$ |
| 2nd and 3rd Line Support | $£ 22,000-£ 35,000$ | $£ 27,000$ |



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### 4.5 Manufacturing

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Operations Director | $£ 40,000-£ 100,000+$ | $£ 93,000$ |
| General/Plant Manager | $£ 40,000-£ 90,000$ | $£ 75,000$ |
| Manufacturing Engineering Manager | $£ 30,000-£ 70,000$ | $£ 56,000$ |
| Operations Manager | $£ 30,000-£ 80,000$ | $£ 51,000$ |
| Continuous Improvement | $£ 30,000-£ 60,000$ | $£ 46,000$ |
| Technical Manager | $£ 30,000-£ 80,000$ | $£ 45,000$ |
| Production Manager | $£ 30,000-£ 70,000$ | $£ 43,000$ |
| Quality Manager | $£ 30,000-£ 70,000$ | $£ 43,000$ |
| Maintenance Manager | $£ 35,000-£ 50,000$ | $£ 38,000$ |
| Manufacturing Engineer | $£ 20,000-£ 50,000$ | $£ 35,000$ |
| Maintenance Engineer/Technician | $£ 26,000-£ 40,000$ | $£ 34,000$ |
| Quality Engineer/Technician | $£ 25,000-£ 40,000$ | $£ 31,000$ |
| R\&D Scientist/Chemist | $£ 20,000-£ 40,000$ |  |



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### 4.6 Supply Chain

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Supply Chain Director | $£ 70,000-£ 100,000+$ | $£ 87,500$ |
| Supply Chain Manager | $£ 40,000-£ 70,000$ | $£ 57,000$ |
| Purchasing Manager | $£ 30,000-£ 70,000$ | $£ 45,000$ |
| Logistics Manager | $£ 30,000-£ 70,000$ | $£ 43,000$ |
| Warehouse Manager | $£ 20,000-£ 60,000$ | $£ 41,000$ |
| Senior Buyer/Buyer | $£ 20,000-£ 50,000$ | $£ 36,000$ |
| Supply Chain Planner | $£ 20,000-£ 40,000$ | $£ 33,000$ |



Job Title

[^0]
### 4.7 Engineering

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Engineering Director/Lead | $£ 70,000-£ 120,000$ | $£ 93,000$ |
| Principal/Senior Engineer | $£ 50,000-£ 80,000$ | $£ 67,000$ |
| Project Manager | $£ 40,000-£ 70,000$ | $£ 65,000$ |
| Design Engineer | $£ 20,000-£ 60,000$ | $£ 35,000$ |



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### 4.8 Marketing

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Marketing Director | $£ 50,000-£ 100,000+$ | $£ 87,500$ |
| Head of Marketing | $£ 50,000-£ 100,000+$ | $£ 56,500$ |
| Category Manager | $£ 30,000-£ 79,000$ | $£ 46,000$ |
| Senior Marketing Manager | $£ 30,000-£ 100,000$ | $£ 43,000$ |
| Product Manager | $£ 30,000-£ 60,000$ | $£ 43,000$ |
| Senior Brand Manager | $£ 30,000-£ 50,000$ | $£ 41,000$ |
| Marketing Manager | $£ 30,000-£ 80,000$ | $£ 41,000$ |
| Digital Marketing Manager | $£ 20,000-£ 50,000$ | $£ 36,000$ |
| Brand Manager | $£ 20,000-£ 60,000$ | $£ 35,000$ |
| Marketing Officer | $£ 20,000-£ 30,000$ | $£ 26,500$ |
| Marketing Executive | $£ 20,000-£ 30,000$ | $£ 26,500$ |



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### 4.9 Sales

| Job Title | Range | Average Basic Salary |
| :--- | :---: | :---: |
| Sales Director | $£ 50,000-£ 100,000+$ | $£ 80,000$ |
| Commercial Director | $£ 30,000-£ 100,000+$ | $£ 74,000$ |
| Head Of Sales | $£ 40,000-£ 100,000$ | $£ 67,000$ |
| Business Development Director | $£ 30,000-£ 70,000$ | $£ 64,000$ |
| Senior National Account Manager | $£ 30,000-£ 60,000$ | $£ 54,000$ |
| Business Manager | $£ 20,000-£ 60,000$ | $£ 43,000$ |
| Key Account Manager | $£ 20,000-£ 60,000$ | $£ 43,000$ |
| National Account Manager | $£ 20,000-£ 80,000$ | $£ 40,000$ |
| Sales Manager | $£ 30,000-£ 60,000$ | $£ 39,000$ |
| Commercial Manager | $£ 20,000-£ 50,000$ | $£ 36,000$ |
| Business Development Manager | $£ 20,000-£ 50,000$ | $£ 36,000$ |
| Area Sales Manager | $£ 30,000-£ 40,000$ | $£ 28,000$ |
| Ecommerce Manager | $£ 20,000-£ 29,000$ | $£ 27,500$ |
| Account Manager | $£ 20,000-£ 29,000$ | $£ 26,500$ |
| Business Development Executive | $£ 20,000-£ 40,000$ |  |
| Sales Executive |  |  |



Salary ranges are broad and reflect the wide range of companies within the North East. These results should therefore only be used as a guide. For further information on your recruitment needs or on a particular role within this discipline, please contact one of our consultants on 01912220770.

## 5. Contact details

For more information on the North East Salary Survey 2014, please contact the Marketing department at Nigel Wright Recruitment on the details below:

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[^0]:    Salary ranges are broad and reflect the wide range of companies within the North East. These results should therefore only be used as a guide. For further information on your recruitment needs or on a particular role within this discipline, please contact one of our consultants on 01912220770.

